

## **ATTACHMENT 18**

**Service Rep:** K. Scott

## Work Status Report

Date: 10.3.97

**PON #**

### Daily Productivity

[illegible]

Service Rep: Ramona L. Anderson

## Work Status Report

Date: 10-3-97

PON #

## Daily Productivity

LENS Errors 9:58 am, 10:15, 10:50, 12:00  
LENS went Down @ 3:00 pm,  
Looked Up & plotted CSK 15



## **ATTACHMENT 19**



BellSouth Interconnection Services  
Suite 420  
1960 West Exchange Place  
Tucker, Georgia 30084

770 492-1500  
Fax 770 621-0632

MCI Account Team

August 28, 1997

Ms. Helen Arthur  
MCI Telecommunications Corp.  
780 Johnson Ferry Road  
Atlanta, Georgia 30342

Dear Helen,

This is a follow-up to my August 8, 1997, email in which I indicated that BellSouth would provide MCI the EDI 836 transaction set that you requested. Since then, I have learned that BellSouth does not have the capability at this time to offer the EDI 836 transaction set for loss notification nor does it have any plans to develop that capability. However, we are committed to meeting our obligations as described in Attachment VIII, Sections 3.1.13 and 3.1.14, of the MCI/BellSouth Interconnection agreements. Per the agreements, loss notification data will be provided to MCI via Network Data Mover (NDM), magnetic tape or paper.

I am sorry if the information I mistakenly provided the other day caused any confusion. If MCI is still interested in the EDI 836 transaction set, we will be happy to pursue offering this arrangement through the Bona Fide Request (BFR) process. Please let me know if you have any questions or need more information.

Sincerely,

A handwritten signature in cursive script that reads 'Cliff Bowers'.

Cliff Bowers

cc: Bryan Green  
Pam Lee  
Amanda Grant  
Judy Rueblinger

## **ATTACHMENT 20**

Helen Arthur  
V825-6580  
404-267-6580  
1-888-866-2376 pager

-----Original Message-----

From: Rueblinger Judy/AL BRHM05@bridge.bellsouth.com  
[SMTP:Rueblinger Judy/AL BRHM05@bridge.bellsouth.com]  
Sent: Monday, August 18, 1997 3:56 PM  
To: helen.arthur@mci.com  
Cc: Bowers Clifford H/AL BRHM07@a1244034  
Subject: Jeopardies/ Rejects/836 Transaction

Helen,

Per our conversation today this is what I have been able to find out on the above.

Jeopardies - The capability is there in EDI today.

Rejects - BST is working on this now. No standards in place. Will do in phases, late Nov/Dec. I have a call into Linda to see what we see the implementation date being.

836 Transaction - BST is working on this. We are checking with Bob Siegel to see if he can provide us an implementation date.

Looking forward to seeing you tomorrow.

Judy



## **ATTACHMENT 21**



BellSouth Interconnection Services  
Suite 420  
1960 West Exchange Place  
Tucker, Georgia 30084

770 482-7500  
Fax 770 621-0632

MCI Account Team

August 29, 1997

Helen Arthur  
Local Systems Implementation Specialist  
MCI Telecommunications  
780 Johnson Ferry Road  
Atlanta, Georgia 30342

Dear Helen,

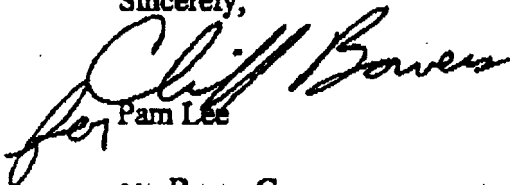
In response to your memo dated August 27, 1997, there are no plans to summarize and mechanically notify CLECs of Rejects and Loss Notifications.

Our goal is to process all requests in the most expeditious manner. We believe that "real time" processing of rejects/clarification as outlined in the CLEC Ordering Guide has worked well for all CLECs. With this process customers are notified immediately why a Local Service Request (LSR) cannot be processed.

The same is true for Loss Notifications. We want to notify MCI in the most timely manner that their customer has selected another CLEC. We feel this is done by distributing the letter at the time the disconnect order is completed as noted in the CLEC Ordering Guide.

I hope you will agree that both processes show our concern for timely notification to you.

Sincerely,

  
for Pam Lee

cc: Bryan Green  
Joe Baker  
Clifford Bowers  
Marcel Henry

## **ATTACHMENT 22**

Helen Arthur  
V825-6580  
404-267-6580  
1-888-866-2376 pager

-----Original Message-----

From: Rueblinger\_Judy/AL\_BRHM05@bridge.bellsouth.com  
[SMTP:Rueblinger\_Judy/AL\_BRHM05@bridge.bellsouth.com]  
Sent: Friday, August 29, 1997 4:50 PM  
To: Arthur, Helen (MCI)  
Cc: Bowers\_Clifford\_H/AL\_BRHM07@a1244034  
Subject: Response - Jeopardies/Rejects/Loss Notification

Helen,

Listed below are the responses I owe your on the manual process for Jeopardies, Rejects and Loss Notification.

Jeopardies - The manual process for handling Service Jeopardies is outlined in the CLEC Ordering Guide, page 3-4.

BellSouth is waiting on the Ordering and Billing Form (OBF) to address the standards for Service Jeopardies in and EDI environment. When this is done the LEO guide will be updated to include the appropriate EDI flow.

In regards to the Jeopardy Indicator, BellSouth will only support "J" (single character) as the status in LEO. The acknowledgment field will contain "AC" and the TRAN-SET-PURPOS-CD will be populated with "21".

Rejects - The manual process for handling Errors/Clarifications (or Rejects) is addressed in the CLEC Ordering Guide, page 3-6. The LCSC will fax the clarification request to the "Initiator" (INIT) on the Local Service Request (LSR) ordering form. I am faxing you a copy of the clarification form the LCSC will begin using next week.

Loss Notification - The manual process for handling Service Provider Change Notification is documented in the LEO guide, Page 1-20. A sample letter is also provided on the same page. This letter will be sent to the MCImetro billing contact on the disconnected end user's account.

Please call me if you have any questions.

Thanks,

Judy  
770-492-7524

x

## **ATTACHMENT 23**

This was in response to my question of who at MCI receives the Loss Notification letter.

Helen Arthur  
V825-6580  
404-267-6580  
1-888-866-2376 pager

-----Original Message-----

From: Judy.Rueblinger1@bridge.bellsouth.com  
[SMTP:Judy.Rueblinger1@bridge.bellsouth.com]  
Sent: Thursday, September 04, 1997 4:57 PM  
To: Arthur, Helen (MCI)  
Cc: Clifford.H.Bowers@bridge.bellsouth.com  
Subject: Loss Notification

Helen,

The letter is sent to the MCI bill contact on that end user account.

I will check with our staff folks to see if it can be faxed.

Judy

## **ATTACHMENT 24**



**MCI Telecommunications  
Corporation**

780 Johnson Ferry Road  
Suite 500  
Atlanta, GA 30342

August 28, 1997

Cliff Bowers  
Sales Director  
BellSouth  
1960 West Exchange Place, Suite 420  
Tucker, Georgia 30084

Cliff,

We recently requested sample 855 and 865 EDI transactions from BellSouth to be used to help MCI ensure that EDI mapping is complete and accurate prior to beginning actual EDI testing with Bellsouth. Our request was denied and we were referred to the LEO guide for EDI testing guidelines.

The intent of our request is to allow us to validate the syntax of our coding to ensure that there are no errors. The net result of such upfront testing is more efficient and better utilization of testing resources. It is MCI's goal to move through the EDI testing cycle quickly and to use any BellSouth resources efficiently. By denying MCI these sample transactions, BellSouth is imposing on MCI additional cost, time and resources in order to complete the testing.

MCI would like BellSouth to reconsider our request for sample EDI data with the mindset that it is in the best interest of both organizations. Providing these samples will illustrate that BellSouth is truly interested in seeing its customers succeed and further demonstrate your willingness to open the local markets to competition.

Please refer to Helen Arthur's e-mail message dated 8/19/97 for specifics of our request. I look forward to a response to our request on or before 9/3 /97. Your immediate attention to this matter is appreciated.

Respectfully,

Bryan K. Green  
Sr. Manager -OSS Implementation  
404-267-5515

cc: Joe Baker  
Pam Lee  
Marcel Henry



## **ATTACHMENT 25**

# LEO System Mapping - EDI 860 Transaction Set-DRAFT

## EXAMPLE OF BASIC RATE ISDN SERVICE OR SYNCHRONET

(TELEPHONE NUMBER 2051111113 HAS FEATURE DETAILS THAT ARE > 30 CHARACTERS AND CONTINUE TO NEXT FEATURE DETAIL, A 99 REPRESENT THE END OF THE CONTINUATION- THE SC(FIDS) ARE REPEATED THROUGH THE CONTINUATION)

BEG....

..

SI\*TI\*AA\*ACT

SI\*TI\*UC\*CLASS SVCUSOC

..

..

..

PO1\* REFNUM\*1\*EA

SI\*TI\*SA\*SERVICE-ACTIVITY\*TN\*2051111112

SLN\*1\*\*\*FEATURE-QUANTITY\*EA

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(USOC#1)

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#1)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#2)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#3)\*FD\*FEATURE DETAIL

SLN\*2\*\*\*FEATURE-QUANTITY\*EA

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(USOC#2)

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#1)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#2)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#3)\*FD\*FEATURE DETAIL

PO1\* REFNUM\*1\*EA

SI\*TI\*SA\*SERVICE-ACTIVITY\*TN\*2051111113

SLN\*1\*\*\*FEATURE-QUANTITY\*EA

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(USOC#1)

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#1)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#2)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#3)\*FD\*FEATURE DETAIL

SLN\*2\*\*\*FEATURE-QUANTITY\*EA

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(USOC#2)

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#1)\*FD\*FEATURE DETAIL

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#1)\*FD\*FEATURE DETAIL-CONTINUED

SI\*TI\*SA\*SERVICE-ACTIVITY\*SC\*FEATURE(FID#1)\*99\*FEATURE DETAIL-LAST LINE

ISSUE 2

## **ATTACHMENT 26**

FEATURE	USOC	FEATURE CODE	FID	EDI FORMAT
Anonymous Call Rejection	HBY			SI*TI*SA*A*SC*HBY
Call Forwarding-Busy	GCE	CFW002	<b>CFNB</b> = Forward to TN for Call Forward Busy 8-23 numeric characters	SI*TI*SA*A*SF*CFW002*FD*CFNB*FD*8042221222
Call Forwarding Busy - Customer Controlled	GJP	CFW004	<b>CFNB</b> = Forward to TN for Call Forward Busy 8-23 numeric characters	SI*TI*SA*A*SF*CFW004*FD*CFNB*FD*8042221222
Call Forwarding Busy - Multipath	CFSBX		<b>CFNB</b> = Forward to TN for Call Forward Busy 8-23 numeric characters	SI*TI*SA*A*SC*CFSXB*FD*CFNB*FD*8042221222
Call Forwarding No Answer	GCJ	CFW021	<b>CFND</b> = Forward to TN for Call Forward No Answer 8-23 numeric characters <b>RCYC</b> = Ring Cycle, 2 characters with value of 1-99	SI*TI*SA*A*SF*CFW021*FD*CFND*FD*8042221222*FD*RCYC*FD*4
Call Forwarding No Answer - Customer Controlled	GJC	CFW024	<b>CFND</b> = Forward to TN for Call Forward No Answer 8-23 numeric characters <b>RCYC</b> = Ring Cycle, 2 characters with value of 1-99	SI*TI*SA*A*SF*CFW024*FD*CFND*FD*8042221222*FD*RCYC*FD*4

FEATURE	USOC	FEATURE CODE	FID	EDI FORMAT
Call Forwarding No Answer - Ring Control	GCJRC		<b>CFND</b> = Forward to TN for Call Forward No Answer 8-23 numeric characters	SI*TI*SA*A*SC*GCJRC*FD*CFND*FD*8042221222
Call Forwarding No Answer - Multipath	CFSDX		<b>CFND</b> = Forward to TN for Call Forward No Answer 8-23 numeric characters <b>RCYC</b> = Ring Cycle, 2 characters with value of 1-99	SI*TI*SA*A*SC*CFSDX*FD*CFND*FD*8042221222*RCYC*4
Priority Call Forwarding 6	NCE	CSC003		SI*TI*SA*A*SF*CSC003
Remote Access to Call Forwarding	GCZ	CFW035	<b>ZSAT</b> = Subscriber Access TN 8-12 numeric characters	SI*TI*SA*A*SF*CFW035*FD*ZSAT*FD*8042221222
Call Forwarding	ESM	CFW038	<b>NCF</b> = Number of Calls Forwarded 1-4 Numeric characters	SI*TI*SA*A*SF*CFW038*FD*NCF*FD*6
Call Forwarding Multipath	CFSVX			SI*TI*SA*A*SC*CFSVX
Call Return	NSS	ACR001		SI*TI*SA*A*SF*ACR001
Call Screening 6	NSY	CSC004		SI*TI*SA*A*SF*CSC004

FEATURE	USOC	FEATURE CODE	FID	EDI FORMAT
Call Trace	NST			SI*TI*SA*A*SC*NST
Call Waiting	ESX	CWG004		SI*TI*SA*A*SF*CWG004
Call Waiting Deluxe	ESXDL			SI*TI*SA*A*SC*ESXDL
Caller ID	NSD	CID010		SI*TI*SA*A*SF*CDI010
Caller ID w/Name	NXM	CID005		SI*TI*SA*A*SF*CID005
Caller ID w/Name (ACR)	NXMCR	CID006		SI*TI*SA*A*SF*CID006
Call Waiting ID w/Name	NXEWX			SI*TI*SA*A*SC*NXEWX
Call Waiting ID w/Name (ACR)	NXECR			SI*TI*SA*A*SC*NXECR

## **ATTACHMENT 27**

# LEO System Mapping - EDI 860 Transaction Set-DRAFT

## EXAMPLE OF ADDING 2 LINES WITH SEVERAL FEATURES - NUMBER 205-111-1111 HAS 2 LISTING TYPES

PO1\*REFNUM\*1\*EA\*\*\*TY\*1FR  
SI\*TI\*SA\*A \*TN\*2051111111  
SI\*TI\*FZ\*FRZCDE  
DTM\*244\*DIRDATE\*\*\*CEN  
N1\*P9\* \*41\* LPIC CIC CODE  
    or N1\*P9\* \*42\* PIC PSEUDO CIC CODE  
    or N1\*P9\* \*92\*PIC NONE  
    or N1\*P9\* \*91\*PIC DEFAULT  
N1\*8V\* \*41\* LPIC CIC CODE  
    or N1\*8V\* \*42\* LPIC PSEUDO CIC CODE  
    or N1\*8V\* \*92\*LPIC NONE  
    or N1\*8V\* \*91\*LPIC DEFAULT  
SLN\*1\*\*\*FEATURE-QUANTITY\*EA  
SI\*TI\*SA\*A\*SF\*FEATURE\*FD\*FEATDEAT  
SI\*TI\*SA\*A\*SF\*FEATURE  
N1\*EN\*LISTING-NAME1\*93\*NP  
N2\*LISTING-NAME-AD1\*LISTING-NAME-ADL  
N2\*LISTING-NAME-AD1\*LISTING-NAME-ADL  
N3\*LISTING-ADDRESS  
N1\*EN\*LISTING-NAME1\*93\*FL  
N2\*LISTING-NAME-AD1\*LISTING-NAME-ADL  
N3\*LISTING-ADDRESS  
PO1\*REFNUM\*1\*EA\*\*\*TY\*1FR  
SI\*TI\*SA\*A \*TN\*2051111112  
SI\*TI\*FZ\*FRZCDE  
DTM\*244\*DIRDATE\*\*\*CEN  
N1\*P9\* \*41\* LPIC CIC CODE  
    or N1\*P9\* \*42\* PIC PSEUDO CIC CODE  
    or N1\*P9\* \*92\*PIC NONE  
    or N1\*P9\* \*91\*PIC DEFAULT  
N1\*8V\* \*41\* LPIC CIC CODE  
    or N1\*8V\* \*42\* LPIC PSEUDO CIC CODE  
    or N1\*8V\* \*92\*LPIC NONE  
    or N1\*8V\* \*91\*LPIC DEFAULT  
SLN\*1\*\*\*FEATURE-QUANTITY\*EA  
SI\*TI\*SA\*A\*SF\*FEATURE\*FD\*FEATDEAT  
SI\*TI\*SA\*A\*SF\*FEATURE  
SI\*TI\*SA\*A\*SF\*FEATURE  
N1\*EN\*LISTING-NAME1\*93\*NP  
N2\*LISTING-NAME-AD1\*LISTING-NAME-ADL  
N3\*LISTING-ADDRESS

ISSUE 1  
PO1 SEGMENT



## **ATTACHMENT 28**